

Important Regulator Information

It is required by the National Propane Gas Association that any regulators which are over 15 years of age be replaced.

If you find one or both of your regulators out of date, please call one of our offices to make an appointment for one of our propane servicemen to change your regulators for you. They will change out any regulators that are out of date, run a LP Safety Check on your entire propane system and relight any pilot lights. You will need to be home in order to allow them to enter the house to fulfill these requirements.

As our drivers are making deliveries, they will also be checking your regulators. If they find a regulator which is out-of-date, you will be notified to schedule a time to have your regulators changed. In order to make this change, they will need to get access to your home as they will need to complete a LP Safety Check and then relight your appliances and furnace.

IF YOU HAVE BEEN NOTIFIED THAT ONE OF YOUR REGULATORS IS OUT OF DATE, OUR DRIVERS WILL NOT MAKE ANY FUTURE DELIVERIES UNTIL THE REGULATOR HAS BEEN REPLACED.

Your regulator is one of the most complex pieces of your propane system. We are committed to providing you with safe and reliable propane service. Keeping your regulators up to date is an important part in allowing us to be sure of your safety and service reliability.